



## User Guide

# DIGITAL RICE COOKER

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## NOTES

## TABLE OF CONTENTS

Overview .....	4
Features .....	5
Technical Specifications .....	5
Operation .....	6
Control Panel Instructions .....	7
Cleaning & Precautions .....	8
Electrical Diagram .....	8
Safety Precautions .....	9
Faults and Solutions .....	10

**Please note: For Commercial use only.**

**This instruction booklet contains important advice for operation and maintenance. Please keep the booklet in a safe place for future reference.**

## RICE COOKER OVERVIEW



### ACCESSORIES



Spoon



Measuring Cup

## RICE COOKER

### FEATURES

- Right hand lid hinge
- Non-stick thickened liner
- Automatic steam cooking
- Preset cooking programs
- Automatic keep warm
- Comes with spoon and measuring cup
- Convenient 10amp plug supply



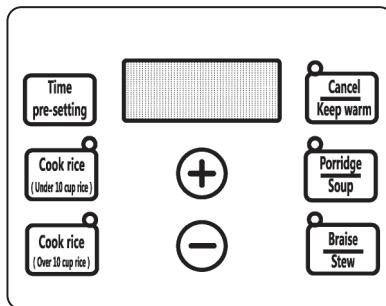
### TECHNICAL DATA SPECIFICATION

<b>DIMENSIONS</b>	Width	455mm
	Depth	375mm
	Height	350mm
<b>LIQUID CAPACITY</b>	13L	
<b>UNCOOKED RICE CAPACITY</b>	3.6L	
<b>NET WEIGHT</b>	9.8kg	
<b>POWER</b>	1850W / 220~240V, 50-60Hz	
	10 Amp Plug Supplied	

## OPERATION—FOR COMMERCIAL USE ONLY

1. Measure the desired amount of rice using the measuring cup supplied with the rice cooker. Rinse the rice several times until the water in the bowl becomes relatively clear.
  - One cup of rice has volume of 160ml (About 140g)
  - DO NOT rinse rice in the cooking pot. Washing rice in the pot may damage the fluorine-resin coating or deform the bottom, which can result in poor heat conduction due to improper contact with the heating plate.
2. Put the washed rice into the inner pot and add water to the corresponding level (e.g., fill to level “3” if cooking 3 cups of rice). Adjust the amount of water according to your personal taste.
  - Do not add water in excess of the “MAX” water mark.
3. Wipe any water from the outside of the pot, place the pot into the cooker, and turn it slightly from left to right to ensure proper contact with the heating plate. Level the rice inside the pot.
4. Close the outer lid. Push it in securely until the lock clicks.
  - If the lid is not closed properly the cooking efficiency will be affected.
  - Make sure the lid is locked before moving the cooker.
5. When ready to cook, connect the power supply cord to the cooker first, then plug into an AC wall outlet.
  - DO NOT plug cord in until you are ready to cook.
6. Press the “Cooking” button. The rice will start to cook, and the “cook” light will turn on once the plug is inserted into the socket. You must press the “cook” button to start cooking. If the switch is not pressed, the “warm” light will turn on after 1–2 minutes, and the cooker will enter the keep-warm mode.
7. When cooking is finished. The “cooking” switch will pop up and a click will be heard. At the same time, the cooking light will go out and the keep warm light will come on.  
After the cooking cycle ends, keep the lid closed for about 15 minutes to allow the rice to finish steaming and become fluffy and tasty. Once the rice is steamed, open the outer lid and stir the rice well. Serve the cooked rice immediately, or let the cooker keep it warm automatically.
8. **Food Steaming:** This Rice Cooker can be used for steaming. **Please note the steam tray is not included in the accessories.** Add the appropriate amount of water to the cooking pot. The amount of water depends on the type and quantity of food (DO NOT exceed the height of the steam tray).  
Place the steam tray into the pot and put the food on the tray.  
Operate the cooker according to steps 4, 5, and 6 above.  
When steaming is finished, turn off. The cooker will then automatically keep the food warm until serving.
9. Unplug the cord before serving.
10. Only use the spoon supplied with this cooker. Do not use a metal spoon, as it may scratch the non-stick coating.

## INTELLIGENT-CONTROL PANEL



### INSTRUCTIONS

#### Time pre-setting

1. Press the “reservation” function key, and adjust the required time with the +– key; then select the desired cooking function (for example: cooking porridge), after 5 seconds, the display shows the set reservation time, and the reservation indicator and corresponding functions. The indicator light of the button lights up; the countdown of the reserved time is completed, and the “heating” starts.

#### Cooking function keys

2. In the standby mode, press the corresponding function key (for example: cooking rice), and the time can be adjusted through the +– key. After the setting is completed, it will enter work after 5 seconds, and the system will automatically cook. After the rice is cooked, it will automatically enter the heat reservation function and display “bb”.

#### Cancel/Keep warm

3. When cooking and heating, press the “Keep/Cancel” function key, the cooking program will exit, enter the standby state, display “0000”, press again, “Keep/Cancel” button, enter the keep warm state, display “bb”.

Amount of rice	Amount of rice (G)	Water volume (G)	Cooking time
10 cups	1500	1800	25 minutes approx.
20 cups	3000	3600	35 minutes approx.

Porridge: the ratio of rice to water is 10:1

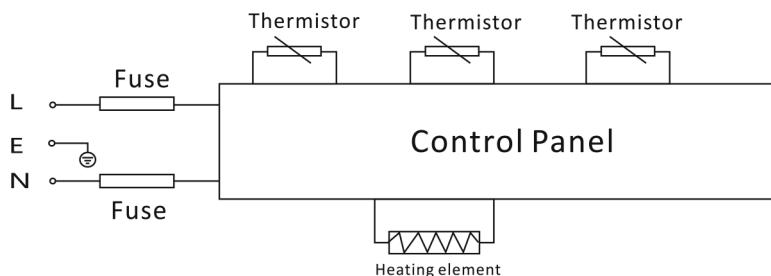
## CLEANING

1. Wash the components of the steam valve promptly. Clean the cover and seal of the steam valve separately.
2. Dry and wipe the cover, the seat, and the inside of the steam valve with a cloth.
3. Remove the inner pot from the rice cooker. Wash it with mild detergent and rinse with fresh water, then dry with a soft cloth.  
Do not use a metal brush or harsh tools, as they may damage the non-stick coating.
4. Remove the water holder, empty any remaining water or soup, clean it thoroughly, and reinstall it.
5. Grains of cooked rice or other debris may stick to the electric hot plate. Use a fine scourer to gently remove them, then wipe with a soft cloth to ensure full contact between the inner pot and the heating plate.

## PRECAUTIONS

1. Remove any foreign matter from the steam valve promptly to maintain its effectiveness in preventing overflow and ensuring proper cooking.
2. When cleaning the steam valve, do not pull or push the sealing ring unnecessarily.
3. Do not heat the inner pot on any other stove or furnace, as it may easily deform.
4. When the rice enters the keep-warm mode, it is not quite ready yet. Let it steam for about 15 minutes for softer, better textured rice.
5. Do not keep rice in the warm mode for more than 5 Hours to keep it in peak quality.

## ELECTRICAL DIAGRAM



## SAFETY PRECAUTIONS

1. This apparatus is not intended for use by persons with reduced physical capability, slow response, or mental disorders (including children), unless they are under the supervision or assistance of responsible and qualified personnel.
2. Use only a properly earthed wall socket, and ensure the plug is securely inserted. Do not use a multi-purpose socket or share the outlet with other electrical appliances at the same time.
3. When not in use, please keep unplugged.
4. After inserting the power cord into the socket, ensure it is fully and firmly inserted. Otherwise, a poor connection may cause the heating element to burn out.
5. The electric rice cooker must not be placed on an unstable or wet surface, or near an open flame; otherwise, it may become damaged or malfunction.
6. When cooking, the steam vent becomes extremely hot. Do not place your face or hands near it to avoid scalding.
7. The body and lid of the electric rice cooker must not be washed with water or submerged. Doing so may damage the insulation and create a safety hazard.
8. If the power cord is damaged, it must be replaced with a new one provided by the manufacturer.
9. Do not allow children to operate. Keep it out of the reach of infants to prevent electric shock, scalding, or other dangerous accidents.

## FAULTS AND SOLUTIONS

If there is a problem with the rice cooker during use, please check according to the following "fault phenomenon" and deal with it according to the following methods before commissioning repair:

Malfunction	Reason	Solution
The indicator light does not light up	Circuit power is not connected	Check whether the power is on
	Line fault	Repair it to the repair shop
Heating plate does not heat	Circuit failure	Send to a qualified home appliance repair department for repair
	Blown fuse	
	Heating plate failure	
overflow	Too much water	Adjust the amount of water
E1	Sensor open circuit	Check whether the sensor is plugged in
E2	Sensor short circuit	Change sensor
E3	Dry burning	Check whether the pot has food
E4	Pot lid sensor open circuit	Check whether the sensor is plugged in
E5	Pot lid sensor short circuit	Replace lid sensor
EE	Inner pot is deformed	1. Check if the inner tank is directly heated 2. Whether there is a foreign body between the heating plate and the inner liner

Situation	rice			The rice is keeping warm	No response to keystrokes	Abnormal noise	
	Stiff	Uncooked	Softer				
			Peculiar smell		Dry		
Incorrect amount of rice or water	●	●	●	Rice crust is too black			
Rice is not washed clean				●	●		
The bottom of the inner pot is uneven	●	●			●		
Foreign matter stuck to the outside of the inner pot or on the temperature sensor	●	●	●		●		
The cover is not secure	●			●		●	
Cook mixed rice with reservation function	●			●	●	●	
Put the fat in the cooking rice	●	●			●		
After cooking the rice, there is no loosening of the rice	●		●				
Keep heat preservation for more than 5 hours, or the heat preservation meal is too small	●				●	●	
The rice spoon is inserted into the rice to keep warm					●		
Keep cold rice					●	●	
The outer lid is not tightly closed, or the inner pot is not cleaned					●		
Unplug the plug or accidentally touch the "warm" button during cooking		●					
Press the wrong function key	●	●	●	●	●		

## NOTES



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